

## QUALITY POLICY

**Orwell Offshore's** quality objective is to provide services that meet or exceed the expectations and requirements of our Clients. The goal of the company is to **achieve an elevated level of customer satisfaction at all times.**

To attain the company's quality objective, our strategic focus will be on:

- Adopting a systematic and planned approach to all business activities
- Continual search for improvement in all business activities through management commitment and system review
- Understanding the business processes and needs of our Clients
- Being an employer of choice

To implement and achieve the quality objective **Orwell Offshore** management shall:

- Maintain a quality system to the requirements of ISO 9001:2015
- Provide adequate resources and training to ensure the success of this policy
- Implement formal internal audit programme to ensure the system is documented, effective and meets current business needs
- Develop and integrate throughout our business, a formal continuous improvement programme such that it becomes an integral part of how we conduct our business activities
- Ensure all personnel understand Orwell Offshore's objectives with regard to quality and their responsibilities to meet the objectives
- Conduct management system reviews, at least annually, to review the Quality Management System, Quality Policy, Orwell Offshore's success in achieving its quality objectives and the continuing applicability of the system

**The Board of Directors of Orwell Offshore Ltd is fully committed to complying with this policy and continually improving the Quality Management System. This commitment is demonstrated by the endorsement of this policy statement.**



Mark Evans  
Managing Director  
January 2019



Brenda Evans  
General Manager  
January 2019

